



What is clinical audit?

Please note that the National Council for Osteopathic Research website has information about resources about clinical audit. Please click on <u>http://www.ncor.org.uk/practitioners/audit/</u> for further information.

The information below summarises the information outlined in the Clinical Audit Handbook and is designed to provide a simple overview. It is recommended, that before undertaking a clinical audit, all osteopaths should read the NCOR Handbook for Clinical Audit.

What is clinical audit?

Clinical audit uses data from your own practice in order to generate new insights about practice.

Clinical audit is a process which can support quality improvement. The process has the following stages:

- Selection of a topic or practice area (e.g. patient records, patient experience, practice health and safety audit)
- Observation of practice (through collection and or review of data)
- Comparison of current practice with agreed standards
- Implementation of change(s)
- Re-audit²

Why undertake clinical audit?

Clinical audit can help you to look at your practice in a different way, learn new things and enhance your practice as a result of new knowledge.

Clinical audit can have many benefits including:

- Improving patient care
- Helping you to demonstrate the benefits of your practice to others
- Making more effective use of clinical time
- Increasing numbers of satisfied patients
- Helping to advance your practice
- Identifying areas for making your practice more efficient
- Providing useful evidence of continuing professional development activity.

What types of activities can be audited?

You can audit any aspect of your practice. For example:

• Outcome: The effect of the osteopathic management on the wellbeing of patients. For example, active care, education, or advice for patient self-management. This might include patient reported outcomes or patient satisfaction. Other examples included in the NCOR Clinical Audit Handbook include hyper tension audit, audit of acute low back pain, audit of effectiveness of treatment. You may also like to consider undertaking the clinical audit cycle using the NCOR PROMs. (see above).

- Process: This includes activities undertaken within a practice including those of support staff, and clinicians as they deliver patient care, for example, length of time from first contact to first appointment or the quality of patient notes, for example the recording of negative findings, the presence or absence of red flags or how consent is recorded, numbers of patients who do not attend appointments or letter writing. Examples of these audits can be found in the NCOR Clinical Audit Handbook.
- Structure: The manner in which resources and personnel are organised and available within a practice. Examples included in the NCOR Clinical audit handbook include a practice health and safety audit, This could also include access to premises.

The NCOR Audit handbook for practising osteopaths

An audit handbook specifically intended for osteopaths in private practice has been developed by NCOR.

The handbook is available to all osteopaths. The Handbook provides information about clinical audits, templates and worked examples of clinical audits undertaken by other osteopaths.

A range of audit tools have been developed suitable for practice. They can be found here.

Where can I find other sources of information about audit?

NCOR have written a Masterclass entitled "Clinical audit in osteopathic practice". Click on the paper below to read the full article.



A range of publications exist concerning clinical audit; they vary considerably in terms of detail. A summary of what audit is and isn't can be found in the summary prepared by the Royal College of Psychiatrists and can be found here. (www.rcpsych.ac.uk/pdf/clinauditChap1.pdf).

A general guide to audit, and advice on further sources of training can be found at the <u>Clinical</u> <u>Audit Support Centre</u>. An in-depth guide can be found in the document entitled "*Best Practice for Clinical Audit*" and can be found here

(http://www.apcrc.nhs.uk/audit/documents/nice_best_practice_clinical_audit.pdf)

Clinical audit is an inherent part of NHS practice. A number of extremely useful guides on all aspects of the process aimed at NHS staff can be found here.

(http://www.uhbristol.nhs.uk/for-clinicians/clinicalaudit/how-to-guides/)

References:

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3. Donabedian A. (1980). The definition of quality: a conceptual exploration. In *Explorations in Quality Assessment and Monitoring*. Ed. Donabedian A. Ann Arbor, Michigan: Health Administration Press.